



DEFENSE LOGISTICS AGENCY
DEFENSE SUPPLY CENTER, COLUMBUS
POST OFFICE BOX 3990
COLUMBUS, OH 43216-5000

IN REPLY
REFER TO DSCC-R

AUG 11 2003

GENERAL ORDER
NO. 07-03

I. Authority: Approval by the DSCC Commander.

II. Pursuant to cited authority and effective immediately the Land Weapon Systems Group (DSCC-L) is reorganized to incorporate Business Systems Modernization (BSM) efforts.

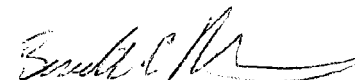
a. Establish the **Land Customer Operations Unit (DSCC-LC); Army Industrial Customer Team (-LCA); Army Operational Customer Team (-LCB); and the Marine Customer Team (-LCC)**. Functions performed are those relating to the development, implementation and oversight of Customer Relationship Management (CRM) as documented in the Mission and Functions manual.

b. Establish the **Readiness and Weapons Support Team (-LCD)**. Realign functions and positions from Land Support Unit (-LG). Abolish -LG.

c. Establish the **Weapon System Analysis Core Team (-LCDA)**. Realign functions and positions from Weapon System Analysis Team (-LGB). Abolish -LGB.

d. Establish the **Customer Assistance Core Team (-LCDB)**. Realign functions and positions from the Customer Assistance Team (-LGC). Abolish -LGC.

BY ORDER OF THE COMMANDER:


BENEDICT C. ROBERTS
Comptroller